

Standard Service Settings

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Cerberus ADSL Services

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| Cerberus ADSL2+ Protocol / Encapsulation | PPPoA / VCMUX |
| Cerberus ADSL2+VPI/ VCI | 0/38 |

DNS Caching Servers for Connectivity Services

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| DNS Server 1 (for broadband services) | 46.37.32.22 |
| DNS Server 2 (for broadband services) | 46.37.33.22 |

Mail Relay for Connectivity Services

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| SMTP Relay Server (out - for broadband services) | smtp3.cerberusmail.co.uk |
| SMTP Relay Server (out - Authenticated) | smtp.cerberusmail.co.uk |

Monitoring and Reporting for Connectivity Services

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| NetSTATS Line Monitoring | http://nc2.cerberusnetworks.co.uk/ |
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Hosted Application Services - General

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| eCloudServ Control Panel | https://cp.ecloudserv.net |
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Hosted Application Services - MyCloud Exchange

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| Inbound Mail Server MX (using CerberusMail Filtering) | a.mail.cerberusmail.co.uk |
| Inbound Mail Server MX (using CerberusMail Filtering) | b.mail.cerberusmail.co.uk |
| Inbound Mail Server MX (using MyCloud SMTP 2.0) | mf1.ecloudserv.net |
| Inbound Mail Server MX (using MyCloud SMTP 2.0) | mf2.ecloudserv.net |
| Inbound Mail Server (using own filtering) | mail.ecloudserv.net |
| SPF DNS TXT Record For eCloudServ Hosted Mail | v=spf1 a:spf.ecloudserv.net -all |
| Exchange POP3 Server | exchange.ecloudserv.net - Port 995 - SSL Encryption |
| Exchange IMAP Server | exchange.ecloudserv.net - Port 993 - SSL Encryption |
| Exchange SMTP Server (Outbound - Authenticated) | mail.ecloudserv.net - Port 587 - SSL/TLS Encryption |

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| Exchange Autodiscover | Create a CNAME record in your DNS zone as follows: autodiscover.mydomainname.com > discover.ecloudserv.net |
| Exchange Webmail | https://exchange.ecloudserv.net |
| Exchange PST Import Server | ftp://expst03.ecloudserv.net |

Hosted Application Services - MyCloud SFB

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| SFB Server | sip.ecloudserv.net:443 - TLS Encryption |
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Hosted Application Services - MyCloud DNS Services

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| Authoritative DNS Server 01 | ns10.ecloudserv.net |
| Authoritative DNS Server 02 | ns11.ecloudserv.net |
| Authoritative DNS Server 03 | ns12.ecloudserv.net |
| Authoritative DNS Server 04 | ns13.ecloudserv.net |

Hosted Application Services - MyCloud Web Hosting

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| Web Server FTP IIS03 | iis03.ecloudserv.net |
| Web Server FTP IIS04 | iis04.ecloudserv.net |

Cerberus MyCloud SMTP 2.0

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| MyCloud SMTP 2.0 Control Panel | https://mf.ecloudserv.net |
| MyCloud SMTP 2.0 SMTP (Outbound - Authenticated) | mf.ecloudserv.net - Port 25 - TLS Encryption |
| MyCloud SMTP 2.0 Inbound Mail Server | mf1.ecloudserv.net |
| MyCloud SMTP 2.0 Inbound Mail Server | mf2.ecloudserv.net |
| MyCloud SMTP 2.0 SPF DNS TXT Record | v=spf1 a:spf.ecloudserv.net -all |

CerberusMail Services – POP, IMAP and SMTP Email

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| CerberusMail Control Panel - Admin Level | https://nc2.cerberusnetworks.co.uk |
| CerberusMail Control Panel - User Level | http://webmail.cerberusmail.co.uk/admin/ |
| Embedded Outlook Admin - User Level | http://webmail.cerberusmail.co.uk/olcp/ |
| CerberusMail POP3 | pop3.cerberusmail.co.uk |
| CerberusMail IMAP | imap.cerberusmail.co.uk |
| CerberusMail SMTP | smtp.cerberusmail.co.uk - Authentication required |
| CerberusMail Webmail | http://webmail.cerberusmail.co.uk |
| CerberusMail Inbound Mail Server | a.mail.cerberusmail.co.uk |
| CerberusMail Inbound Mail Server | b.mail.cerberusmail.co.uk |

MyCloud Computing

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| Control Panel | https://portal.ecloudserv.net |
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