

Set-up Guide

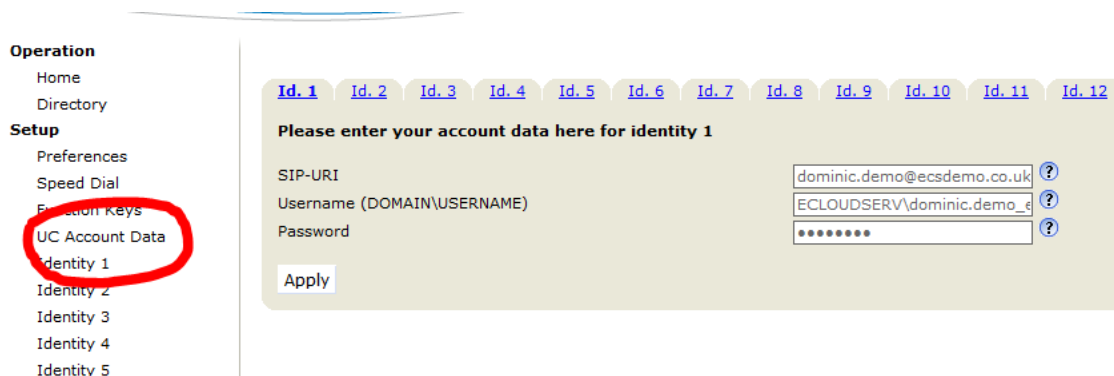
Snom 370 Handset for MyCloud Lync and Unified Comms

1. Initial Phone Config

- 1.1. Turn on phone
- 1.2. Allow phone to request IP from DHCP, and watch for the IP it picks up (displayed on screen during bootup)
- 1.3. Progress through time zone, language setup etc.
- 1.4. Press **Settings** button on phone, scroll down to **Maintenance**, press **tick**, scroll down to **Administrator Mode**, press **tick**, type in PIN which is **0000** by default, **tick**.

2. Browser Config

- 2.1. Open up browser and browse to the IP that the phone picked up during boot time (if missed, it is present in the **Settings > Maintenance > System Info** screen).
- 2.2. Click on **Setup > UC Account Data**



Operation

- Home
- Directory

Setup

- Preferences
- Speed Dial
- Extension Keys
- UC Account Data**
- Identity 1
- Identity 2
- Identity 3
- Identity 4
- Identity 5

Id. 1 **Id. 2** **Id. 3** **Id. 4** **Id. 5** **Id. 6** **Id. 7** **Id. 8** **Id. 9** **Id. 10** **Id. 11** **Id. 12**

Please enter your account data here for identity 1

SIP-URI ?

Username (DOMAIN\USERNAME) ?

Password ?

Apply

- 2.3. Enter **SIP-URI** in the form of your SIP account, e.g. *dominic.demo@ecsdemo.co.uk*
- 2.4. Enter **Username** in the form of your DOMAIN\Username_CustomerShortCode, e.g. ECLLOUDSERV\dominic.demo_ed
- 2.5. Note, once you press **Apply** you will be prompted for a Username/Password by the browser – the username/password, which was previously blank, is now the same as the **Username/Password** you just entered, **INCLUDING** the domain e.g. ECLLOUDSERV\Dominic.Demo_ED and PASSWORD.
- 2.6. Now click on **Identity 1**

Continues overleaf

You will see the form below.

Login SIP NAT RTP

Login Information:

Identity active: on off ?

Displayname: ?

Account: ?

Password: ?

Registrar: ?

Outbound Proxy: ?

Failover Identity: ?

Authentication Username: ?

Mailbox: ?

Ringtone: ?

Ringtone for Private Line: ?

Ringtone for Forwarded Calls: ?

Custom Melody URL: ?

Display text for idle screen: ?

XML Idle Screen URL: ?

Ring After Delay (sec): ?

Record Missed Calls: on off ?

Record Dialed Calls: on off ?

Record Received Calls: on off ?

Identity is hidden: on off ?

- 2.7. Enter your friendly **Display Name**, e.g. Dominic Demo.
- 2.8. In **Outbound Proxy** you **MUST** enter the following, exactly, including comma, semicolon etc **sip.ecloudserv.net:443;transport=tls**
- 2.9. Press **Apply** then **Re-Register**.
- 2.10. Your phone should now be connected, providing you entered all the details correctly.
- 2.11. Note, don't forget to press **SAVE** which will be at the top of the page.